

ICATT Program FAQs - NVFC

What is ICATT?

The Increased Community Access to Testing (ICATT) program is a CDC run initiative and is being supported in part by Color Health. The goal of this program is to provide easy and convenient testing for community members who are symptomatic, have been exposed, or are at high risk. Your site is in a critical location to increase access to testing. Through this program, you will have the opportunity to further your visibility with and connection to your community members.

What is the cost of this program?

None. The program costs you \$0 and the community \$0. All tests will be provided at no cost to community members as long as they meet the screening criteria (screening is completed by the patient and does not require sites to make that determination). There will be a section for participants to input their insurance information, but the point of this program is to truly ensure all of our communities have access to free testing.

What supplies do I need for this program?

Color will provide all the supplies you need to participate in this program including:

1. Testing kits
2. Signage, registration fliers, and a sample collection box for your site
3. Return shipping boxes for your samples to be returned (prepaid labels included)

PPE supplies are optional and will NOT be supplied by Color.

What are the requirements for testing sites?

The requirements for testing sites are to provide a space (inside or outside) where participants, once completing the screening criteria on their device, can pick up a test, self swab, and then return the completed test to a designated drop box by the site. The site is responsible for shipping these tests in a timely manner to the lab. The sites are provided return shipping boxes and prepaid labels to complete this task.

What is the benefit for my site?

Outside of creating a space to the community to access free testing – with little effort from your team – the following incentives are provided:

1. \$250 as an initial participation benefit
2. \$50/month for each month your site tests

3. \$5 for every test completed

How do I mitigate risk from symptomatic/exposed individuals coming into my site?

Considerations for mitigating risk include:

- Setting up your testing site outside or in a designated area for participants to pick up and drop off as needed
- Creating customized signage with your phone number so a participant can sit in their car and call to have a kit brought out to them

Stay tuned for longer term solutions from the program including vending machines and kiosks.

How do I ship samples back?

Samples are shipped via FedEx by you to our lab. All sites are provided prepaid FedEx labels so that packages can be dropped off at any FedEx drop off location. The samples are double bagged in biohazard bags and then dropped into a large biohazard bag that will be placed into a sealable box. That box will then be shipped to Color. *Samples need to be shipped out SAME DAY in order to be viable when processing at our lab.*

Sites will have the option of setting up pickups with FedEx on their own. FedEx recommends setting up the day before as much as possible. FedEx suggests at least a 2 hour notice if needing to cancel pick up for the day.

How can I safely prepare samples for shipment?

When preparing the samples for shipment, it is recommended to wear gloves and/or practice good hand hygiene including washing hands immediately after packing the samples.

Samples are double contained in a sealed biohazard bag and are thus very low risk. When preparing the samples for shipment, avoid touching the interior of the red bag, and close the red biohazard bag from the top and outside. Once the bag is closed, the samples will be triple contained and not a risk to the handler. The outside of the bag is not contaminated and is similar to a regular trash bag.

The samples within the bag do not contain liquid, so there is minimal risk of any spills or aerosolization.

Once the shipment has been prepared and is labeled correctly as Infectious Category B materials with the UN3373 diamond, the package is ready for transport. After this is complete, the person preparing the sample should wash their hands. Additional information on proper hand hygiene can be found through the [CDC's website](#).

Who do I reach out to for support?

A Remote Market Manager will be available to you to provide:

- Guidance and expertise on setting up and managing your testing site
- Virtual training with staff members as requested so they can provide the highest quality of service
- Assistance with coordinating sample pick up times at your location

You can register for a one-on-one meeting with one of our Remote Marketing Managers as needed, any time Monday - Friday, 9am-5pm PST. [Click here to schedule.](#)